

# Whispering Brook Deliveries & Returns

## Deliveries

### National

Whispering Brook Pty Ltd delivery service is provided by Fastway Couriers ([www.fastway.com.au](http://www.fastway.com.au)) and occasionally by Australia Post. We aim to deliver within 5-10 business days.

Wines are packed securely in cardboard boxes with cardboard inserts. Breakages are rare. Delivery will be in accordance with the delivery information that you have provided to us. If no instructions are received and no-one is at home at the time of delivery, a delivery note may be left with further instructions.

### International

We currently do not offer shipping to destinations outside Australia.

## Returns

We accept returns for damaged or broken bottles. If this does occur, please send us a photograph of the damage with details of how the damage occurred. You can choose to exchange for the full value of your original purchase or receive a full refund.